

## TERMS OF USE FOR THE VIRTUAL WALLET

This document establishes the conditions for creating and using a virtual wallet for the payment of parking by mobile phone.

### **1. Creation of virtual wallet**

The virtual wallet is automatically created at the time of your registration with the Provider ("the Provider") who renders the service of mobile payment for parking ("Service").

For each Provider with which you register, a virtual wallet will be created, being the users' decision whether to use it or not.

Although a virtual wallet is created with your registration, the latter is opened with the Parking Companies, and therefore, it is these Companies which are providing a service which is reflected in the provision and management of a virtual wallet and, additionally, it is not MEO which will be in possession of users' funds.

The virtual wallet has the sole purpose of allowing each user to pay for the Service and parking through the balance charged on the wallet.

### **2. Charging**

Each charge of the virtual wallet will be used to pay the price of the Service by the Provider and the price of parking to the managing bodies of parking on public roads and / or parking facilities (covered and / or surface) - "Parking Companies".

For each charge made, a receipt shall be issued, which will be included in the users' client area. When using the parking facilities, invoices will be issued for the Service and parking by the Provider and the Parking Companies, respectively, as provided for in the Terms of Use.

### **3. Obligations of the user**

The User shall:

- Use the virtual wallet only to pay the Service and parking;
- Use the virtual wallet for their sole benefit, and not on behalf of a third party;
- Not allow third party access to their virtual wallet for parking or service payment, including by, or on behalf of the user, and must safeguard the confidentiality of the data access thereto and adopt the necessary measures to protect their phone and computer;
- Not use the virtual wallet in a way that violates applicable law or third party rights, including intellectual property rights and privacy;
- Notify the Provider of any situation of fraudulent use or other form of unauthorized use of their virtual wallet.

#### **4. Suspension or cancellation of the virtual wallet**

The Parking Company may suspend, block, interrupt or cancel the use of the virtual wallet for all, or only one or more users, in the following cases:

- When necessary to ensure its security;
- When there are grounds to suspect that it is being used fraudulently or abusively, by the user or a third party;
- When necessary for its management, maintenance, repair, alteration or modernization;
- In other duly justified circumstances, including particularly, in the event of default by the user of their obligations under these Terms of Use or when the maintaining of the virtual wallet may place the Parking Company or the Provider in violation of legal or regulatory obligations;

- In the event of termination of the Service;
- At its discretion, by prior written notice, or through information available online, with 30 (thirty) days notice.

Notwithstanding the above paragraph, the Parking Company will seek to inform the user of the suspension or cancellation of the virtual wallet, unless such notification is prohibited by applicable law or could raise security risks.

#### **5. Cancellation of the virtual wallet by the user**

The user can cancel the virtual wallet at any time with 30 (thirty) days prior written notice.

#### **6. Consequences of cancelling the virtual wallet**

Cancellation of the virtual wallet implies:

- That the user must destroy or uninstall any items that have been provided to them for this purpose;
- That the user contact the Parking Company to inquire about the possibility of recovering the balance stored in the virtual wallet.

#### **7. Final Provisions**

- This document should be consulted regularly, since the terms of use of the virtual wallet may be changed at any time and without notice, which shall be duly posted on this [website](#). If you do not agree to any of these terms of use, you should not use this virtual wallet.
- These Terms of Use are governed by Portuguese law and, in the case of any dispute in the interpretation or application of them, the court with jurisdiction shall be that of the location of the Parking Company's headquarters, with express waiver of any other.